

# 2025 SCHOOL GROUP PACKAGES

The Ski Club of Victoria conveniently located across the road from Ski School and next door to the medical centre. Our school group package options are:

- **Catered Accommodation** – includes continental breakfast, lunch, and dinner
- **Accommodation Only** – meals can be added for an additional charge



The SCV offers two accommodation options for your group at Mt Buller:

- **Ivor Whittaker Lodge:** (passionately known as 'The Whitt') provides comfortable, hotel style accommodation rooms, with private en-suite bathroom. Located next to the Bourke St ski run.
- **Kandahar Lodge:** traditional lodge style accommodation with private bunk rooms, shared bathrooms and communal kitchen, dining and living area. Located next to Shaky Knees ski run.

Package Type	Kandahar Lodge	The Whitt
<b>Catered Accommodation</b> Sunday to Thursday (midweek)	<b>\$230</b> per person, per night	<b>\$250</b> per person, per night
<b>Accommodation Only</b> Sunday to Thursday (midweek)	<b>\$200</b> per person, per night	<b>\$220</b> per person, per night
Friday & Saturday (weekend) *Must be booked together	Subject to availability * Surcharge of \$50 per person, per night applies	Subject to availability * Surcharge of \$50 per person, per night applies
Sunday to Thursday (6 July – 18 July) During Victorian School Holidays	Subject to availability * Surcharge of \$20 per person, per night applies	Subject to availability * Surcharge of \$20 per person, per night applies



**Additional Meals:** we cater for additional meals for groups of 20 or more upon request. Please see rates below:

Meal	Rate Per Person
Continental Breakfast	\$20
Lunch	\$25
Dinner	\$35

**Please Note:** the menu will be pre-selected by our Chef.

For further information or to request a quotation, please contact the reservations team via email at [reservations@skivictoria.com.au](mailto:reservations@skivictoria.com.au) or phone 03 5777 6024

# 2025 SCHOOL GROUP - BOOKING TERMS & CONDITIONS

**Booking Confirmation:** The deposit, as per the deposit schedule is required at the time of booking. A group booking is not confirmed until a deposit has been paid, a group contract has been signed and a booking confirmation has been issued via email. Bookings can only be confirmed by guests over the age of 18. All booking confirmations will be sent via email to the email address nominated by the guest at the time of booking. All information regarding bookings including any changes made to bookings by Ski Club of Victoria (SCV) will be notified to guests via email to such nominated email address. There is no obligation for SCV to attempt to contact guests in the case where an email address is incorrect. SCV reserves the right to decline any booking in its sole discretion.

**Deposit Schedule Payments:** A deposit of 40% of the total booking value is due at the time of booking, with the remaining balance due 60 days prior to arrival. Payment is due within 7 days of the tax invoice being issued via email. Reservations confirmed within 60 days of the scheduled arrival date must be paid in full at time of booking. Bookings are generally non-refundable, other than in exceptional circumstances as determined by the SCV in its sole discretion.

Payment methods: We accept payment by EFT (Electronic Funds Transfer), VISA, Mastercard and American Express. A 1.5% surcharge applies to all credit card payments.

**Rates:** Package rates are per person; per night. A minimum 2-night stay is required. Rates are a set fixed rate from Sunday to Thursday night, as per the package type. Schools or groups requesting weekend stays (Friday & Saturday night) or during the Victorian School holidays, may make a request in writing via email. This will be subject to availability and a surcharge will apply.

**Occupancy:** All package rates are based on a minimum occupancy of 20 guests. A minimum of 4 guests is required per room/or maximum occupancy. If minimum occupancy is not achieved the group will be charged an additional fee of \$100.00 per bed, per night, for unoccupied beds.

**Catering:** All dietary requirements, additional meals or catering requests must be received in writing at least 30 days prior to the scheduled arrival date. Any additional meals must be paid in full prior to the scheduled arrival date.

**Requests for additional space at the SCV:** Requests to use additional space at the SCV is subject to availability. We do not guarantee the use of any additional rooms, as they may be required for events or functions throughout your stay. You may request use of a room, and we will inform you 7 days prior to arrival if it is available. Function rooms must be left in a clean and tidy state, or a cleaning fee may apply. Bringing your own food and consuming your own packed meals is prohibited in any of our licensed venues. If you do require additional meals, we have options available on request. Alternatively, you can use the public day centre located in the Mt Buller Village free of charge.

**Check-in** is from **4.00 pm**. Earlier check-in times can be requested; however, they cannot be guaranteed.

**Check-out** is strictly **10.00 am**. Late checkouts can be arranged, subject to the discretion of management and must be pre-arranged with reception prior to 6.00 pm the night before checkout.

Unless otherwise agreed with management, late check-outs are charged at \$100.00 per hour after 10.00 am and the full nightly rate will be charged after 1.00 pm. Rooms that have not arranged a late check-out and still occupy the room after 10.00 am will be subject to automatic late check-out fees.

The total amount owing must be paid at check-out. Outstanding amounts that are not paid in full on departure may incur a \$100.00 late processing fee.

## Booking Amendments

All booking amendments must be received in writing via email and are subject to availability.

**Amendments:** an amendment is any request to change the guest's name, guest occupancy, upgrade the room type or add additional nights. We may charge an amendment fee of \$100.00 per amendment to bookings altered after the booking has been confirmed and the deposit paid. Rates are based on the number of guests confirmed in the original booking. Final guest numbers (teachers/students) must be confirmed in writing at least 60 days prior to the arrival date. The number of guests in each room must not exceed the maximum occupancy capacity for safety and fire regulations. Additional guests not notified prior to arrival may not be able to be accommodated for and may be required to source accommodation elsewhere.

## Cancellation Policy

A refund of the deposit paid, less a 10% cancellation fee of the total rate will be provided for cancellations up to 60 days prior to the scheduled arrival date. Cancellations within 60 days of the scheduled arrival date are generally non-refundable and a cancellation fee of 100% of the total rate applies. All guests are highly encouraged to obtain travel insurance prior to booking to cover costs incurred due to cancellations. In the case of a cancellation, SCV will use

reasonable endeavours to resell the accommodation and, if the accommodation is resold for an amount greater than or equal to the original booking amount, SCV may offer the guest a refund (less a cancellation fee of \$100.00). In the case of cancellation due to exceptional circumstances (as determined by SCV in its sole discretion), a group may request a refund, which may be declined or approved (in full or in part) by SCV in its sole discretion. Any cancellation and refund request must be received in writing via email and will not be confirmed until after the scheduled date of departure of the cancelled reservation. If approved, refunds can take up to 30 days to be processed.

**Cancellation:** a cancellation is any request to cancel the booking, downgrade the accommodation type or rate, cancel nights or change the original booking dates (other than by upgrading or adding additional nights). Requests for date changes will be considered up to 60 days prior to arrival, are subject to availability and must be within the current winter season. An amendment fee of \$100.00 applies to all date changes, and any increase in the total booking value will be payable at the time of confirming the date change. Refunds and credits in relation to date changes that are less than the original booking value may be declined or approved in SCV's sole discretion. Date change requests will not be considered less than 60 days prior to arrival. Bookings confirmed through a third-party or travel agent are subject to the same booking terms and conditions along with any additional booking terms and conditions notified by such third party or travel agent. Guests who book through a third-party or booking agent must liaise directly with the original booking agent for any requests to amend or cancel a reservation. Credit card fees are non-refundable. Booking fees and commissions payable to agents may be refundable or non-refundable per the agent's terms and conditions.

**Snow Guarantee:** All bookings are covered by the Mount Buller Snow Guarantee. For further information and to view the terms and conditions of this policy please visit the following link:

<https://www.mtbuller.com.au/winter/terms/snow-guarantee-policy>

In the event that the Snow Guarantee is honoured the SCV will offer a date change, subject to availability or a refund of the deposit paid. Credit card fees, booking fees and commissions payable to agents are non-refundable.

**Travel Insurance:**

The SCV strongly recommends travel insurance to cover you for any unforeseen circumstances, personal illness or injury to you or members of your traveling party and for cancellation of bookings. Please ensure your policy covers you for COVID-19 pandemic related claims. For more information and how to obtain this type of insurance please follow this link: <https://www.nibtravelinsurance.com.au/>

**No Show Cancellations:** If no contact has been made with the reservation's office via email by 10.00pm on the scheduled day of arrival, the booking will be considered a 'no show' and a cancellation fee of 100% of the total booking value will apply. Refunds will not be provided for 'no show' cancellations.

**Early termination:** All guests are required to comply with SCV's policies and procedures during their stay. If it is necessary for SCV to terminate a booking early due to unacceptable behaviour by a guest, no refund will be paid. If a guest terminates their booking early, no refunds will be paid.

**Government Mandated Closures & Lockdowns:** In the event that government-mandated restrictions or regulations relating to the COVID-19 pandemic result in the resort being closed to visitors or you are not permitted to travel on your intended dates due to a government-mandated travel restriction, you may be eligible to reschedule your booking subject to availability within the current season or to cancel and request a refund of any deposit paid. This includes compulsory lockdowns, state boarder closures or resort closures. This provision does not cover delays in obtaining international traveller visas, personal illness, or injury due to contracting COVID-19. All requests under this provision must be received in writing, via email at least 48 hours prior to arrival. This provision is not a substitute for travel insurance. Travel insurance is strongly recommended.

**Changes to these Terms & Conditions:** SCV reserves the right to amend these T&Cs at any time and such amended T&Cs will apply to bookings made after the date of such amendments. Please ensure that you refer to the T&Cs listed on our website at the time of making your booking.

**Updated:** November 2024